

QUALITY POLICY STATEMENT

It is the policy of the Firm to:

- Provide services which are to a high professional standard, carried out in a cost effective and timely manner.
- Operate a Quality Management System which conforms to the requirements of BS EN ISO 9001: 2008 and to maintain third-party certification.
- Continuously review the objectives and improve the effectiveness of the Quality Management System through regular management review.
- Seek to see that all employees are aware of, understand and implement the Quality Management System.
- Seek to see that all employees are aware of, understand and implement relevant legislation and regulatory requirements.
- Promote awareness, at all levels throughout the organisation, of client requirements and enhance client satisfaction.
- Comply with all relevant Network Rail Group and Line (Company) Standards.

The Quality Management System is endorsed by all the Partners of the Firm and all staff are required to carry out their duties in accordance with it.

Signed



R B McCracken Senior Partner



A R Milne Partner with defined roles and authority for Quality Management

Date: 10/06/11